

Students Satisfaction Survey

College takes feedback from students to ascertain the satisfaction in students about college facilities, academic environment etc. College developed Likert type 5 point rating scale that covers many aspects of institution. Students rate the institution on 20 items. Responses were analyzed. On the basis of their responses college takes corrective measure. The sample questionnaire is given below.

S.No.	Items	Very good	Good	Average	Poor	Very Poor
1	Academic Content					
2	Usefulness of teaching materials					
3	Usefulness of the study groups in furthering the learning					
4	Timeliness of practical work					
5	Giving and getting helpful feedback					
6	Fairness of the evaluation					
7	Interaction with faculty					
8	Interaction with administration					
9	Library Facilities					
10	Computer facilities					
11	Recreational facilities					
12	Extra-curricular activities					
13	Sports Facilities					
14	Language Lab Facilities					
15	Lift Facility					
16	Canteen					
17	Washroom etc.					
18	Uninterrupted power back up					

College has also developed exit questionnaire for final year students. In this questionnaire qualitative type of data were collected, which helps us to understand the interests, expectations of the students. sample questionnaire is given below.

Students Satisfaction Survey

S.n.	Questions
1	What do you plan to do after completion of the programme?
2	Which course were the most valuable? And why?
3	Which course was least useful?
4	What important topic were not covered by the course?
5	Was the advice received from your adviser (teacher) helpful? was it timely ?
6	What other comment do you have about your experience in the department?
7	In what ways has your personality changed as a result of being enrolled in the department?
8	Were your experiences from the department adequately satisfied?
9	Have you make any friendship in the department, which you expect to be lasting?
10	Would you like to keep in touch with the department after you leave it?
11	In what matter did you interact with the administration of the institution? What was the experience during those interaction?
12	Were you provided help and training in the use of library and computer services? Was the training helpful?
13	What are your comment on the social atmosphere at(a) the institution? (b)in the department?
14	In which extra curricular activities did you participate?
15	Will you join the Alumni Association?
16	How do you think you can help Ismail National (PG) College, Meerut to iprove?